

# FREQUENTLY ASKED QUESTIONS

## BONUS 'BEEFEATER BUGG WITH STAND' BARBEQUE OFFER

**BIG  
SALE**

### How do I ensure I get/redeem the 'BeefEater BUGG with Stand' Bonus Barbeque offer?

Firstly, you must ensure that your product qualifies as eligible for the offer. The terms and conditions can be found at the bottom of the online registration form which is located at [www.stratco.com.au](http://www.stratco.com.au):

<https://www.stratco.com.au/forms/beefeater-bbq-registration-oct-2020/>

There are clear minimum sizes for each Stratco product and two different products cannot be combined to take the total order over the minimum size threshold.

For *DIY product purchased through a Stratco Home Improvement Store*, once you have made full payment for the eligible Stratco product, you must then register your purchase at the online registration form.

For *supply & install products*, once you have paid your deposit to the Authorised Outback Dealer for the eligible Stratco product, you must then register your purchase at the online registration form.

This registration form is located at [www.stratco.com.au](http://www.stratco.com.au):

<https://www.stratco.com.au/forms/beefeater-bbq-registration-oct-2020/>

You will have until the 22nd of November to register on this form. If you do not register in time, you will not be eligible for the Bonus Barbeque offer. Once you have registered you will receive a confirmation of registration to your email address. Please retain a copy of this email for when you come into store to collect your Bonus Barbeque.

Please note that it is essential that your details are correctly filled out as it is **this information** Stratco will use to tie back to the job in our system and it is these 'contact details' that we will use to get in contact.

### When will I get the Bonus Barbeque?

You will be eligible to receive your BeefEater barbeque once you have taken delivery of your Stratco product. Stratco will get you the barbeque via pick-up at your nominated Stratco Home Improvement Store as soon as it becomes available to us. Due to ordering lead times, this will not be any earlier than the beginning of the 1st week of November 2020 and it may be after this depending on availability at the time of order.

### How/where will I get the Bonus Barbeque?

Once you've been notified by Stratco you'll pick up the BeefEater barbeque from the Stratco Home Improvement Store that you have nominated. Please bring your confirmation print out from when you registered. You will need to show ID and sign a confirmation of acceptance form when you pick up the unit.

### Are there any colour options?

The Bonus Barbeque is available in the two colours, 'Amber' or 'Graphite'. We will endeavour to ensure that all customers receive the colour product that they have chosen, but there may be availability reasons beyond our control that mean we have to substitute the product for another colour. This replacement colour will be solely at the discretion of Stratco (and will be based on availability).

**BONUS  
BBQ**



1300 155 155  
[stratco.com.au](http://stratco.com.au)

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### Can this be substituted for another BBQ/Product?

No – the Bonus Barbeque is the BEEFEATER BUGG WITH STAND (models BB49924 and BB49926) subject to colour availability.

### Do I need to pay for the entire patio/garage to qualify?

Yes – full payment for the eligible Stratco product must be made within the promotional period to qualify for the Bonus Barbeque offer. For eligible DIY products sold through Stratco Home Improvement Stores, full payment must be made within the promotional period to qualify for the Bonus Barbeque offer. For eligible supply and install products sold through Authorised Stratco Outback Dealers, a deposit must be paid within the promotional period to qualify for the Bonus Barbeque offer and then full payment must be received before you will receive the Bonus Barbecue offer.

### Can I still get the Bonus Barbeque if I purchase my Patio/Garage/Ambient Blinds using a humm Big things or HSBC finance offer?

For eligible DIY products purchased through our Home Improvement Stores you cannot get both offers together - the Bonus Barbeque cannot be redeemed in conjunction with any other offer. This includes the current Interest Free Terms offers available over The Big Sale.

For eligible Supply & Install products purchased through our Independent Authorised Outback Dealers, it is at the discretion of the Dealer as to whether they will allow Interest Free Terms finance to be used in conjunction with the Bonus Barbeque offer.

### Can I combine an Outback and a Gable Roof Shed purchase to meet the minimum size threshold?

No – each eligible product must meet minimum size thresholds. The same goes for any combination of Outback, Pavilion, Gable Roof Sheds and Ambient Blinds – they cannot be combined together to meet the minimum area in aggregate.

### Can I get the Bonus BeefEater BUGG if I take advantage of the 10% or 15% off Ambient Blinds or 15% off Garages offers that are running in some states throughout the Big Sale?

Unfortunately this offer is not to be redeemed in conjunction with any other offer (per the terms and conditions). Therefore, if you have taken advantage of the 10% or 15% off Ambient Blinds or 15% off Garages offers that we're running in some states over Big Sale, you will be ineligible to apply for the bonus BeefEater BUGG.

### Do I have to be a Stratco Super Saver member to be eligible for the Bonus Barbeque offer?

Yes – in order to be eligible you or someone in your family must be a Super Saver. This detail will be checked when you come in to pick up the BBQ. NOT A MEMBER? That's fine, it is easy to sign up. You can do so in-store or online at the following link: <https://www.stratco.com.au/super-saver-new-card-registration/>. Once you've signed up, you'll be in the system and we can look you up (even if you have not received your card). If you sign up online, you may not be in our system until the following day so get in early.

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